



Get to know the **Reserved Wheelchair Capacity** option

What's new

A new and improved way to set up your vehicle capacities.

How does it work

When creating a new vehicle (or editing an existing one), you will see a new field - "Reserved wheelchair seats." This field will allow you to indicate whether any wheelchair capacity in the vehicle should be reserved *only* for riders in wheelchairs. You can use this type of capacity for a couple of reasons:

1. Your vehicles have dedicated wheelchair positions or wheelchair securement areas that cannot be used for ambulatory riders.
2. Your vehicles do have convertible wheelchair positions or flexible seating areas, but you'd like to ensure that there is always a minimum number of seats reserved for riders in wheelchairs.

The screenshot shows a 'Create New Vehicle' modal window. It contains a 'Vehicle Capacity' section with a 'Flexible Capacity' toggle switch. Below this, there are three rows of capacity settings, each with a minus button, a numeric input field, and a plus button. The first row is for 'Total number of passengers' (Maximum number of passengers (ambulatory and wheelchair)) with a value of 8. The second row is for 'Wheelchair capacity' (Number of wheelchair seats) with a value of 3. The third row is for 'Reserved wheelchair seats' (This capacity will be reserved for wheelchair passengers only) with a value of 1.

Field	Value
Total number of passengers Maximum number of passengers (ambulatory and wheelchair)	8
Wheelchair capacity Number of wheelchair seats	3
Reserved wheelchair seats This capacity will be reserved for wheelchair passengers only	1

In the example above:

The vehicle can serve a maximum of 8 passengers, including 3 riders in wheelchairs. One of the wheelchair seats is reserved *only* for riders in wheelchairs. 2 of the wheelchair seats can be used for both riders in wheelchairs as well as for ambulatory riders.



Next steps

This will be enabled in the coming weeks. It will not impact any of your current vehicle capacities, but will be available when you create a new vehicle or edit an existing one. Please share any feedback with us through Zendesk - we'd love to hear your thoughts.