



Get to know *the latest manual assign improvements.*

What's new?

We've improved the manual reassign flow and added the ability to reorder rides on a shift, all based on your feedback! These updates give dispatchers more control and flexibility over how they manage rides throughout the day.

Single Ride Manual Reassign

You can now manually reassign a single ride directly from the Ride Panel. No need to unassign the ride first.

Reorder Rides on Shift

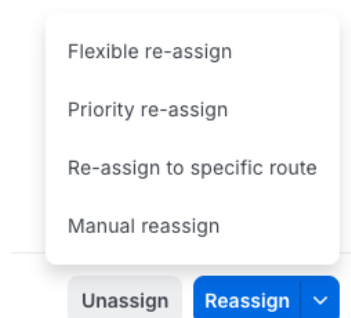
You can now change the order of tasks on a driver's shift (i.e., change the order of rides) without first unassigning the rides.

These enhancements are designed to save time and make real-time operations smoother and more intuitive.

How it works:

Single Manual Reassign

From any ride, click the Reassign dropdown on the Ride Panel and choose manual reassign to initiate the flow for just that ride.



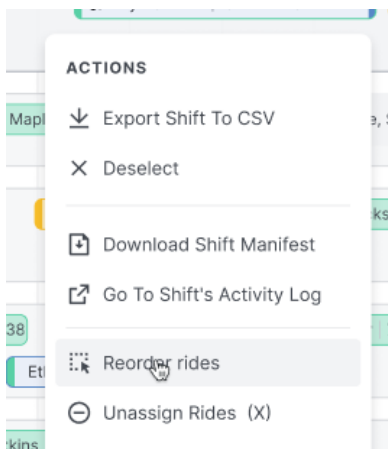
Choose manual reassign from the reassignment options on the Ride Panel



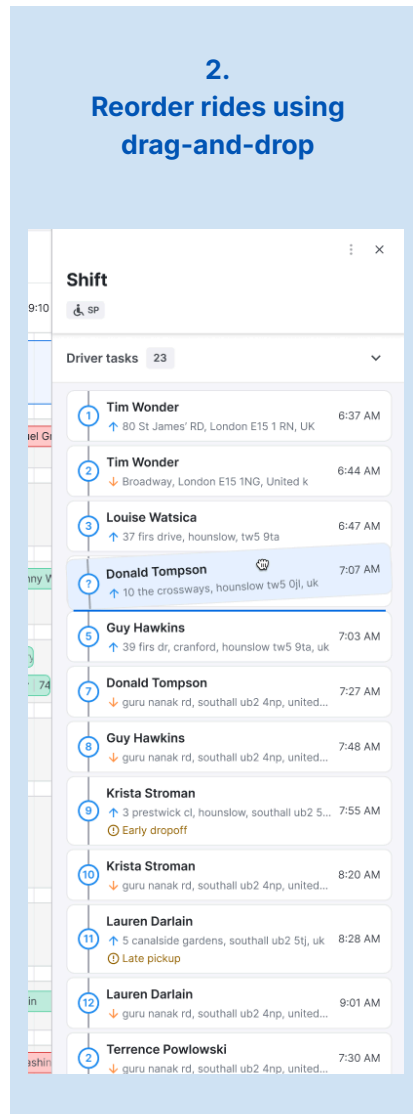
Reordering Rides on a Shift

You can now drag-and-drop ride tasks into the desired order directly within the Shift view in 3 easy steps:

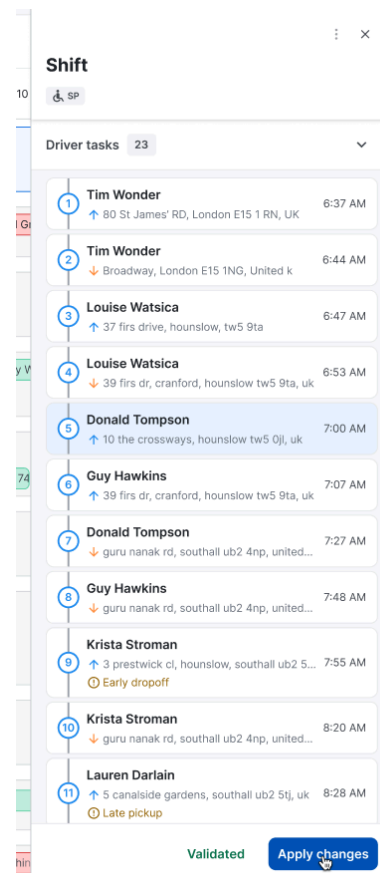
1.
Click "Reorder rides" from the shift's action menu



2.
Reorder rides using drag-and-drop



3.
Review the updated shift and apply the changes



Next Steps

These improvements become available over the next few weeks. Our goal is to build software that meets your needs, so please share your feedback on this feature as you begin to use it. We'd love to hear your thoughts!